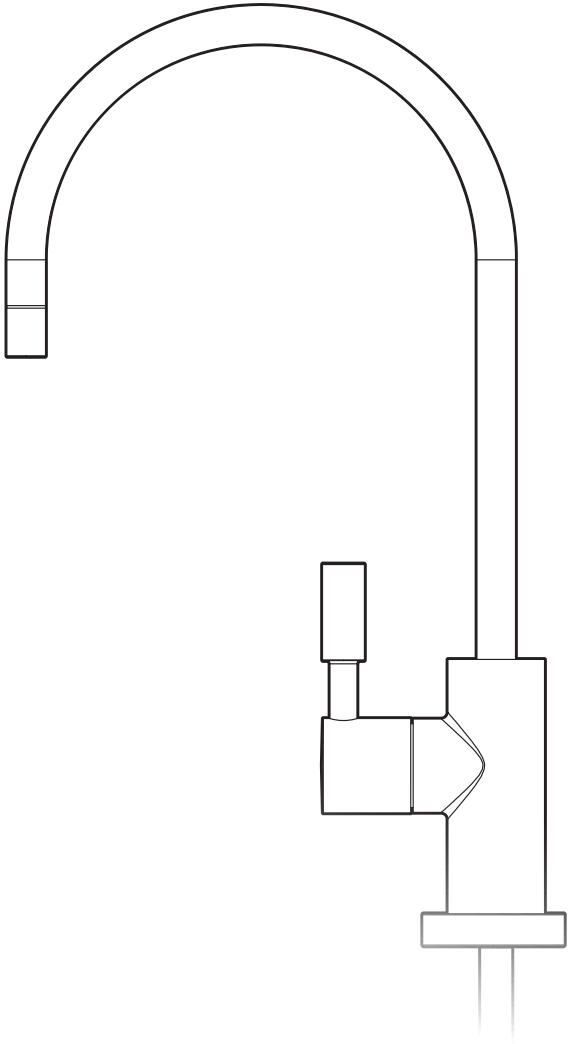
DFU Series

Puretec Premium Drinking Water Tap User Guide



Puretec®
PERFECTING WATER

TAPWARE

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AS 3718
Licence No. WM 74726
Pro-Switch Pty Ltd

This product complies with the requirements of Lead-Free standards as defined in the National Construction Code Volume 3 and is suitable for use as part of Lead-Free installation.

Puretec Customer Service

Thank you for purchasing a Puretec DFU Series tap. Your tap is manufactured from only quality materials and will last for years, if maintained and installed properly.

The system is designed for metropolitan supply water but can be used in other situations. For other types of water supply please contact your local Puretec stockist or call our Puretec Customer Service Helpline prior to installing the tap.

Customer Service Helpline **1300 140 140** (Australia) **0800 130 140** (New Zealand)

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REGISTER YOUR WARRANTY ONLINE

Register your warranty online within 30 days of your product purchase.

Simply scan the QR code or visit puretecgroup.com/warranty & complete the form.

Terms and conditions apply. Proof of purchase must be retained. Go to puretecgroup.com for full details.

Safety Guides

WARNING: FOR THE CORRECT OPERATION OF THIS PRODUCT, IT IS ESSENTIAL TO OBSERVE THE MANUFACTURER'S INSTRUCTIONS.

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Introduction

The DFU series is a dedicated, stylish fixture designed to provide filtered drinking water when paired with a compatible under-sink filtration system. Featuring different handle styles for effortless operation, and altenate spout shapes for easy filling of containers, this tap delivers pure, great-tasting water directly to your sink.

Its durable finishes and compact design ensure seamless integration alongside your main kitchen tap while providing long-term, reliable performance.

Perparing your System

Please read all instructions carefully, as failures caused by incorrect installation or operation are not covered by warranty. On removing your tapware from its carton, you should check all the components to ensure all are present and have not been damaged in transportation.

Depending on your model, you should have:

1. Tap
2. Escutcheon plate
3. Plastic washer
4. Star washer
5. Mounting Nut
6. Tube gasket
7. Cone washer
8. ¼" tube compression nut

Remove all the packing materials prior to use. As a responsible manufacturer we care about the environment. We urge you to follow the correct disposal procedure for your product and packaging materials. You must dispose of this product and its packaging according to local laws and regulations.

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Maintenance

Periodically clean the aerator for any lodged sediment that may restrict flow. A Puretec water filter is highly recommended for product longevity.

Should it be necessary to have your tap serviced while under warranty, please carry out the following procedure:

1. Firstly call the plumber, preferably the one who has installed it, (most problems are caused by the supply lines not being cleaned out properly, prior to connecting the mixers).
2. Make sure that the plumber has installed your tap according to the Instruction Guide.
3. If the plumber is satisfied that they cannot rectify the problem then contact your plumbing supply store or your local Puretec stockist.

Important: We do not recommend the dismantling of any internal part of the tap purely to see what is inside as this will void your warranty.

Cleaning

Chrome Plated Surface - should only be cleaned with soap and water and a soft sponge or cloth. Under no circumstances should any abrasive or acid based cleaning agents be used. Chemicals, solvents and harsh detergents may harm the surface area. If used with water that has a high mineral content, it is necessary to clean and dry the tap immediately after use.

Technical Information

- Any DFU Series tap can be used with mains water pressure not exceeding 500 kPa. Where line pressure exceeds 500 kPa, an approved pressure limiting device must be installed to comply with Australian & New Zealand Plumbing Standards.

Recommended Working Pressures

- Minimum working pressure 50 kPa (7.5 PSI)
- Maximum working pressure 500 kPa

It should be noted that water mains pressure builds up during off peak periods, mainly at night, sometimes doubling or trebling normal daytime pressures.

Note: Not suitable for unequal pressure. On high pressure areas where the pressure exceeds the recommended working pressure as indicated above pressure limiting valves must be installed or warranty is voided.

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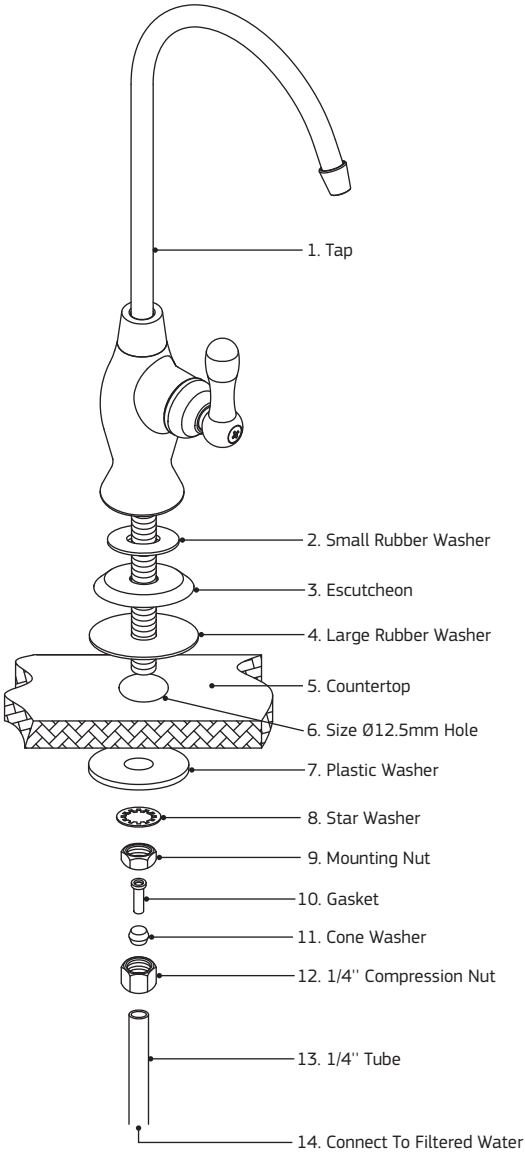
DFU110 Parts Description



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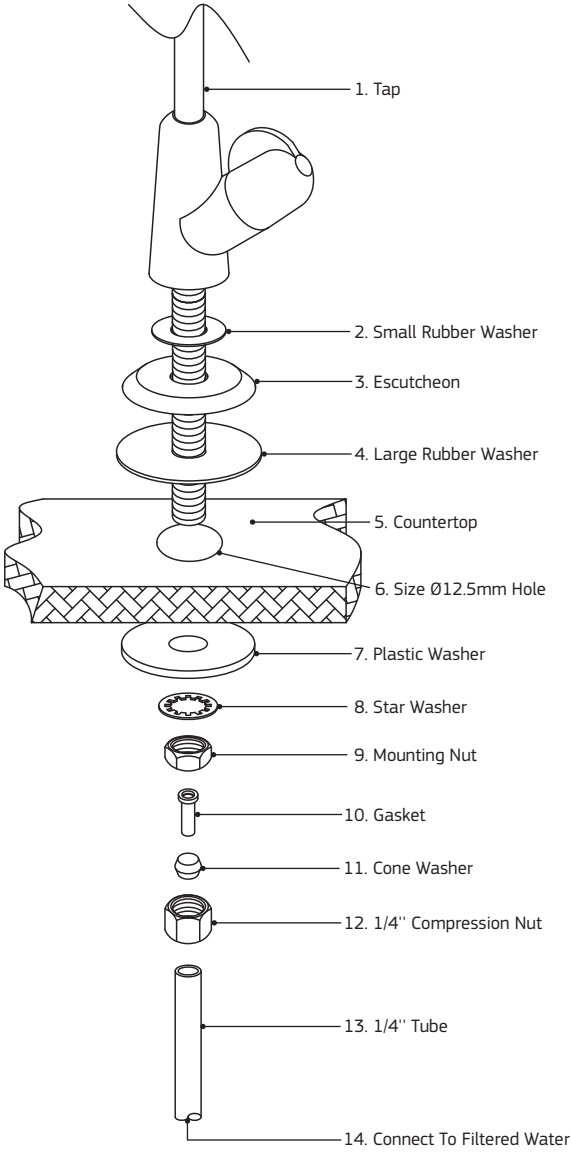
DFU130 & DFU162 Parts Description



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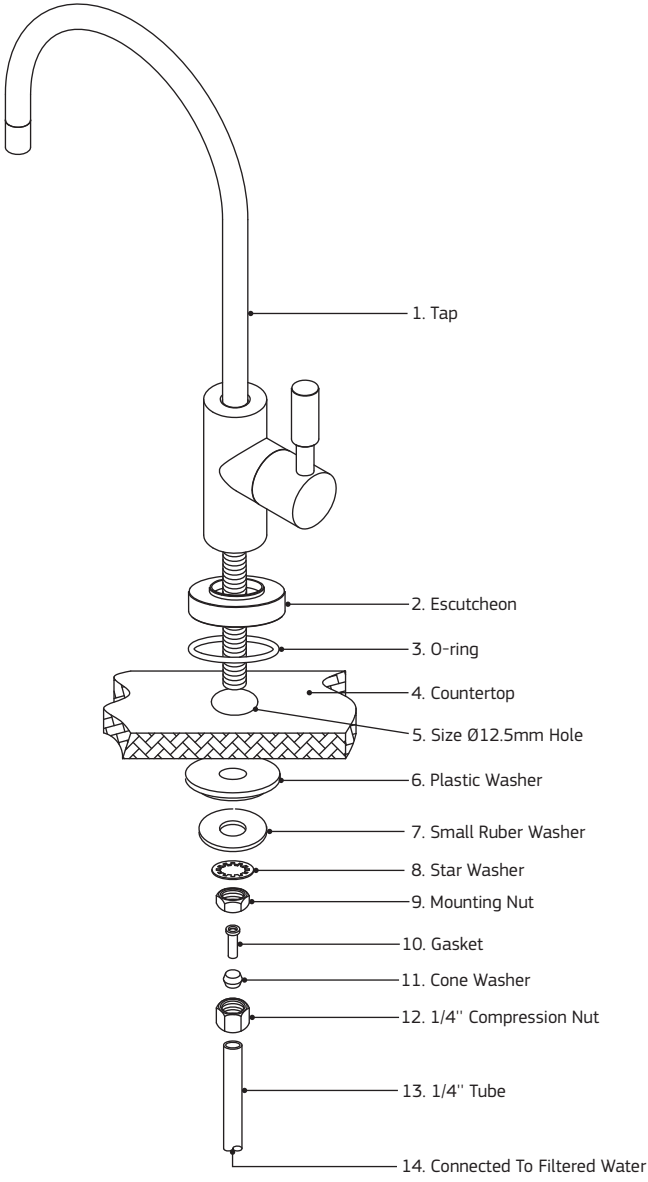
DFU155 Parts Description



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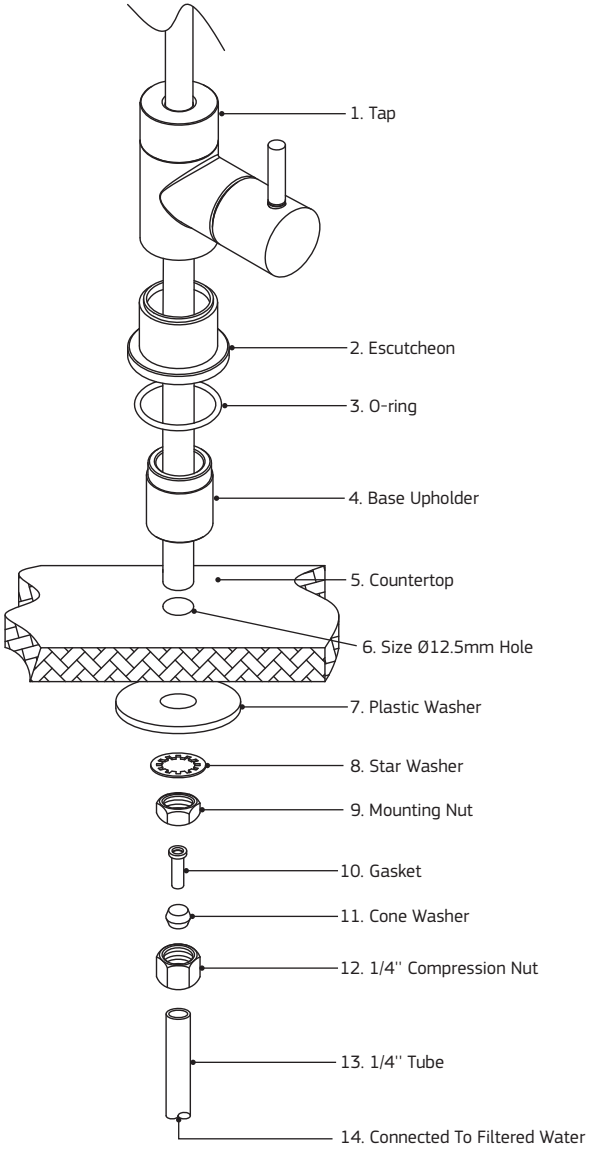
DFU180, DFU230, DFU240 & DFU285 Parts Description



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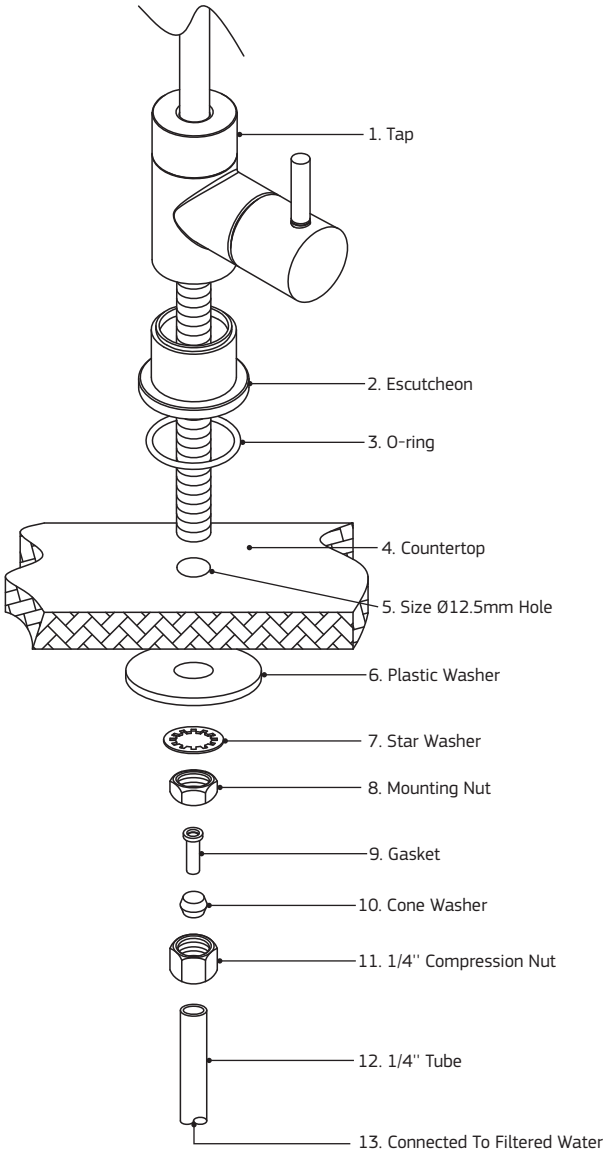
DFU200 Parts Description



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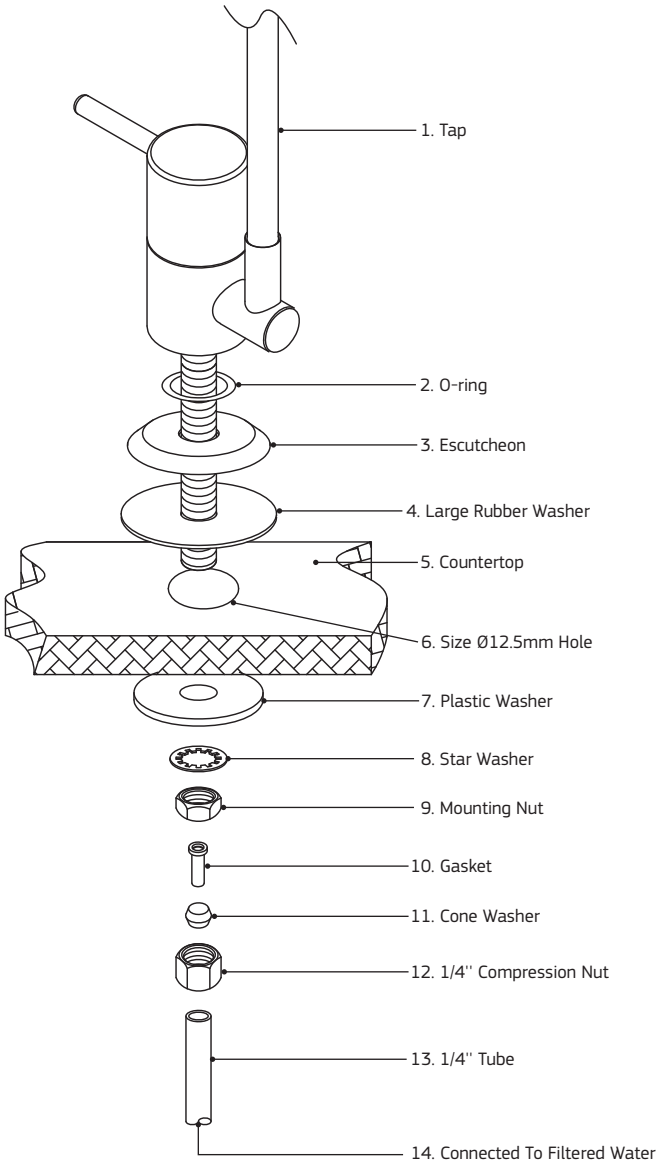
DFU135 Parts Description



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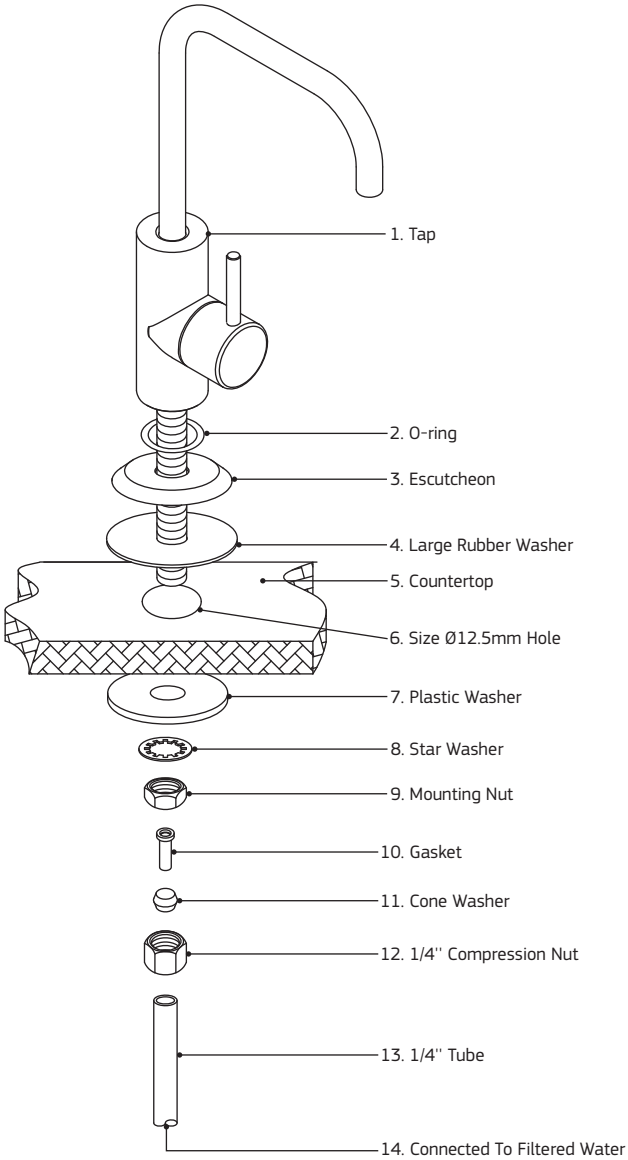
DFU170 Parts Description



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Installation Guide

Installation Note: A water filter system/tap, like any product, has a limited life and may eventually fail. Also sometimes failure happens early due to unforeseen circumstances. To avoid possible property damage, this product should be regularly examined for leakage and/or deterioration and replaced when necessary. A drain pan, plumbed to an appropriate drain or outfitted with a leak detector, should be used in those applications where any leakage could cause property damage, and/or the water supply should be turned off if no one is home/present.

INSTALLATION MUST BE COMPLETED BY A LICENCED PLUMBER.
FAULTY OPERATION DUE TO UNQUALIFIED PERSONS WILL RESULT IN VOIDED WARRANTY COVERAGE.

Note: It is important to flush out the supply pipes to the filter tap before connecting the flexible hoses, with the initial installation, so no foreign matter can enter into the cartridges. A Puretec Water Filter is highly recommended for product longevity.

This product complies with the requirements of Lead-Free standards as defined in the National Construction Code Volume 3 and is suitable for use as part of Lead-Free installation. All installations must comply with the relevant AS/NZS 3500 Series.

Assembly Guide

The following is a guide but the installer is responsible to comply with any local regulations that may be applicable to this type of installation.

Step 1. Ensure your countertop has a ø12.5 mm hole to accommodate the tap base.

Step 2. Place the tap through the countertop hole, ensuring the correct components per DFU model are correctly positioned above the countertop: These will generally include the tap, escutcheon, and large rubber washer. On specific models a Small Rubber Washer, O-ring, or Base Upholder may also be required.

Step 3. Working underneath the countertop, secure the tap using the corrent order of components per DFU model.These will generally include a Plastic Washer, Star Washer, and Mounting Nut (tighten to secure the tap to the countertop). On specific models a Small Plastic Washer may also be required.

Step 4. Connect the filtered water line using the provided hardware. Feed the 1/4" tube through the compression nut and cone washer, insert it into the gasket, then tighten the compression nut to secure the 1/4" tube.

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Notes

The complete range of Puretec products are developed, refined and made to meet and exceed stringent specifications for the worldwide market.

Important Note: Sales of products are subject to our Terms & Conditions which are available upon request. All specifications, prices and photos are a guide only and are subject to change without notice. Please ring to confirm details. Do not use products with microbiological unsafe water without adequate disinfection. Under normal circumstances a pressure limiting valve is not required. If incoming water pressure is excessive it may however be necessary to install an approved pressure limiting valve. Maximum flow depends on cartridge, vessel, pressure, impurities etc.

Warranty

This warranty commences from the date of purchase. In addition to the guaranties provided under the law, Puretec offer warranties as follows: 3 year warranty is 1 year parts and labour, plus 2 years parts only. Warranty excludes consumables.

Puretec is renowned for its quality and after-sales support so if you have any issues please call 1300 140 140 (AU) or 0800 130 140 (NZ). To make a warranty claim, contact us directly or the place of original purchase. All costs relating to a warranty claim must be approved by Puretec prior to any work being carried out.

Puretec will pay your reasonable, direct expenses of claiming under this warranty. You may submit details and proof of your expense claim to place of purchase for consideration.

The warranty only applies if the product was used and/or installed in accordance with the user guide and/or installation instructions. This warranty is given in lieu of all other express or implied warranties and manufacturer shall in no circumstance be held liable for damages consequential or otherwise or delays caused or faulty manufacturing except as excluded by law.

Applicable to all above, is that the warranties need to be approved by Puretec to ensure product was not incorrectly used, installed or claimed. False and incorrect claims will be pursued at Puretec's discretion, including chargeable inspection and labour costs incurred.

All installation and service work should be completed by qualified tradespeople. Faulty operation due to unqualified persons will result in voided warranty coverage.

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Warranty/Australia

This warranty is given by Puretec Pty Ltd, ABN 44 164 806 688, 37-43 Brodie Road, Lonsdale SA 5160, telephone no. 1300 140 140 and email at sales@puretec.com.au.

This warranty is provided in addition to other rights and remedies you have under law: Our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Warranty/New Zealand

This warranty is given by Puretec NZ LP, Reg. No 50081773, 178A Savill Drive, Favona, 2024, New Zealand, telephone no. 0800 130 140 and email at sales@puretec.co.nz.

This warranty is provided in addition to other rights and remedies you have under law: Our goods come with guarantees which cannot be excluded under the Consumer Guarantees Act. You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Register Your Warranty Online

Register your product warranty online within 30 days of your product purchase.

Follow these 3 simple steps:

1. Go to **puretecgroup.com/warranty**
2. Enter the required details and hit submit.
3. You will receive an email confirming your warranty.

Terms and conditions apply. Proof of purchase must be retained.

Go to **puretec**group.com for full details.

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